



*Whatever your age,
whatever your lifestyle,
hearing loss can impact
your quality of life.*



Hi. I'm Karen Perry
and I'm profoundly deaf.



**HEAR to
help YOU**

I use a cochlear implant to hear.

In 2012, I contracted Meningococcal Meningitis. After recovering, I was left with lifelong disabilities including total hearing loss, and total blindness in one eye.

With such a sudden and dramatic change to my life, I'm sure you can understand that there were many personal challenges to overcome, but losing my hearing had the greatest impact on every part of my life and my happiness.

I was lucky enough to for a cochlear implant to be able to help me. I will say that just working my way through the systems involved, getting connected with the resources to help, and dealing with people's perceptions of what it meant to be hard of hearing made it the most challenging period of my life. My experience of being an employee with a hearing loss was a major hurdle and not a pleasant one.

While dealing with the sudden changes to my life, I was also faced with so much stigma, misunderstanding and lack of support that it's now my passion to help others like me adapt to hearing loss.

What is Wagga Hearing Support Service?

Well, it's exactly what the name says: a hearing support service. If you have any level of hearing loss, and are looking for help in any way, give me a call. I'm sure I can help, whether it's advice, advocacy, or just

someone to listen.

**"We're passionate about breaking
down the barriers to communication,
and ensuring access for people with
hearing loss to the same services and
opportunities as everyone else."**

**Karen Perry - Principal
Wagga Hearing Support Centre**

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256 Kincaid St, Wagga Wagga

NDIS Registered Provider: 4050031752

*At Wagga Hearing Support Centre,
our focus is to help people with hearing
loss to enjoy life to the fullest, taking
advantage of support, opportunities,
and information available.*

Support Services

NDIS Pre-Plan Advocacy and Collaboration

Completing your NDIS Plan is a daunting prospect for most people. We'll support you through this process, and help you to formulate your plan for the most effective outcomes for you.

Disability Service Coordination

We can help coordinate disability services for the deaf and hard of hearing. We can tell you what services are available, and what support you can make use of.

Advocacy for Change

If you feel you are in a situation where your needs are not being met by an organisation, we can help to put your case in a manner to support organisational change. Whether it's a government department, local council, employer or private organisation, we can help.

Hearing Care Rehabilitation Programs

Rehabilitation, after an injury or illness that affects your hearing, poses issues specific to your lifestyle and no one solution fits everybody. We can help to tailor a program to suit you and can support you right through your journey.

Cochlear Post Switch On Support

After the switch on of a cochlear hearing device, we can support you through a challenging time. With personal experience, we can help you to avoid the pitfalls, and make the most of this technology.



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Training and Education

Education Presentations and Seminars

We present information seminars to community groups and workplaces to help educate groups on how to effectively communicate with individuals who are hard of hearing.

AUSLAN (Australian Sign Language) Classes

Whether you have a hearing impairment or you know someone who does, sign language is a great, non-intrusive way to communicate. We can help you to learn. We can train a group that you organise, or individuals can join one of our classes.

Lip Reading

A simple skill that can really make an impact is the ability to lip read. We can help you to develop this skill. It's really very easy.

Workplace Modification Advice

The workplace is one environment which is often overlooked. We can help you and your employer to make simple yet effective changes to increase workplace comfort and effectiveness.

Assistive Technologies

Hearing Loop Hire & Installation

A hearing loop can make a massive difference at training sessions, presentations, and other group events. We can help with the hire and installation of a portable hearing loop.

Assistive Products for Personal Care, Safety and Recreation

There are many products on the market today that are touted to help the hard of hearing. Some of these are fantastic, and some of them less so. We can help you to choose what will work for you, and help you make decisions based on actual experiences rather than sales hype.

Product Information, Demonstration & Sales

We can source, demonstrate and sell assistive technology products to help with your situation. We will only recommend and sell you a product if we believe it will help you. Your comfort and quality of life is our priority.

Cochlear Spare Parts and Accessories

With personal experience, we can assist with spare parts, accessories and maintenance for your cochlear device.

Activities

Lego Clubs for Adults & Children

A fun interactive activity for adults & children to interact with others, in a casual atmosphere.

Hearing Aiders Morning Tea

A weekly morning tea for users of hearing aids. A great opportunity to meet others, and share experiences, advice and solutions.

**Visit our website at
waggahsc.com.au for more details on
activities, plus useful tips and resources.**